

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: [REDACTED] - ACMA Reference [REDACTED] Ben Fordham/2GB/Nine [SEC=OFFICIAL]
Date: Wednesday, 1 October 2025 10:06:03 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.jpg](#)

OFFICIAL

Just looping [REDACTED] into this one as contact is likely to continue

Re the phone call, the complainant called CSC and [REDACTED] asked CSC to confirm we had received his emails and would respond once reviewed.

OFFICIAL

From: [REDACTED]
Sent: Tuesday, 30 September 2025 1:48 PM
To: [REDACTED]
Cc: [REDACTED]; [REDACTED];
[REDACTED]
Subject: RE: [REDACTED] - ACMA Reference [REDACTED] Ben Fordham/2GB/Nine [SEC=OFFICIAL]

OFFICIAL

Thanks for flagging [REDACTED],

[REDACTED], I've been trying to figure out what's going on with this. The complainant mentions in one of these emails that he spoke to someone from ACMA on the phone but it wasn't me and I wasn't aware of any calls through CSC etc, so not sure what happened there.

Timeline for your info:

- 6 June – webform complaint received – *note broadcast date was 10 July 2024*
- 12 June – further info requested from complainant
- 19 June – further info received from complainant (copy of complaint to licensee)
- 30 June – I emailed the licensee to request they provide a code response to the complainant
- 7 July – licensee advised they would provide code response
- 16 July – I advised complainant the licensee would provide a code complaint and we would take NFA at this time
- 26 September – complainant provided licensee's response to his complaint – licensee has advised complaint is not valid as the complainant has stated he did not listen to the original broadcast

The complainant has asked:

1. Does ACMA conduct meetings or phone conversations with either party, or their representatives, to the complaint?
2. Are all documents and communications received shared with all parties to the

complaint?

3. Is mediation an option offered to the parties to the complaint?

I propose to write to the complainant to answer these questions, advise we will be taking no further action, and provide ombudsman referral. However, if you have concerns with this approach, I can complete a CIA now that we have received the licensee's response. Let me know what you think.

Kind regards,

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OFFICIAL

From: ■
Sent: Friday, 26 September 2025 5:42 PM
To: ■
Cc: ■; ■
■; ■
Subject: ■ - ACMA Reference ■ Ben Fordham/2GB/Nine [SEC=OFFICIAL]

OFFICIAL

Good afternoon ■,

I just thought I would flag these 2 emails that came in late on Friday to the Inbox. It appears that the complainant's original emails dated 7 September, and 10 September were not received by the ACMA (files too large and the emails bounced back to ■ as unsent).

He's sent another 2 emails today with 6 attachments across the 2 emails (5 in one email and then a second with one attachment).

He is requesting an email acknowledging receipt of his emails this afternoon, which can wait until Monday.

Regards,

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■
Investigations and Compliance Officer
Content Investigations Section

Australian Communications and Media Authority

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E ■



The ACMA acknowledges First Nations peoples as the Traditional Owners and Custodians of Australia. We respect and celebrate First Nations peoples as the original storytellers and content creators of the lands on

which we work and honour the enduring strength and commitment of Aboriginal and Torres Strait Islander peoples to the land, waters and their communities. We pay our respects to Elders past, present, and emerging.



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